

COOKIE POLICY

Background

This document describes the policy and procedures of Contemporary Franchising Ltd, a company incorporated in England and Wales with company number SC4924776.

This website Contemporary Franchising Ltd, 136 Marton Road, Middlesbrough TS1 2ED uses cookies and similar technologies in order to distinguish you from other users. By using cookies, We are able to provide you with a better experience and to improve our site by better understanding how you use it. Your acceptance of our cookie policy is deemed to occur if you continue using our site.

If you do not agree to our cookie policy, please stop using our website immediately.

Please read our Privacy Policy for more information on how we use cookies and how you can m

What are 'cookies'?

'Cookies' are small text files that are stored by the browser (e.g. Internet Explorer or Safari) on your computer or mobile phone. They allow websites to store such things as user preferences. You can think of cookies as providing a "memory" for the website, enabling it to recognise a user and respond appropriately.

How does www.contemporaryhairacademy.com use cookies?

Our website may place and access certain first party cookies on your computer or device. First party cookies are those placed directly by us and are used only by us. We use cookies to facilitate and improve your experience of our website and to provide and improve our services. We have carefully chosen these cookies and have taken steps to ensure that your privacy and personal data is protected and respected at all times.

Our website uses analytics services provided by Google Analytics. Website analytics refers to a set of tools used to collect and analyse anonymous usage information, enabling us to better understand how our website is used. You do not have to allow us to use these cookies, however whilst our use of them does not pose any risk to your privacy or your safe use of our website, it does enable us to continually improve our website, making it a better and more useful experience for you.

By using our website, you may also receive certain third party cookies on your computer or device. Third party cookies are those placed by websites, services, and/or parties other than us. For more details, please refer to the section below.

All cookies used by and on our website are used in accordance with current cookie Law. We may use some or all of the following types of Cookie:

Strictly Necessary Cookies

A cookie falls into this category if it is essential to the operation of our website, supporting functions such as logging in, your shopping basket, and payment transactions.

Analytics Cookies

It is important for us to understand how you use our website, for example, how efficiently you are able to navigate around it, and what features you use. Analytics cookies enable us to gather this information, helping us to improve our website and your experience of it.

Functionality Cookies

Functionality cookies enable us to provide additional functions to you on our website such as personalisation and remembering your saved preferences. Some functionality cookies may also be strictly necessary cookies, but not all necessarily fall into that category.

Targeting Cookies

It is important for us to know when and how often you visit our website, and which parts of it you have used (including which pages you have visited and which links you have visited). As with analytics cookies, this information helps us to better understand you and, in turn, to improve our site by understanding how you use it.

Persistent Cookies

Any of the above types of cookie may be a persistent cookie. Persistent cookies are those which remain on your computer or device for a predetermined period and are activated each time you visit our website.

Session Cookies

Any of the above types of cookie may be a session cookie. Session cookies are temporary and only remain on your computer or device from the point at which you visit our website until you close your browser. Session cookies are deleted when you close your browser.

Social Media third party cookies

Third party cookies are not placed by us; instead, they are placed by third parties that provide services to us and/or to you. Third party cookies may be used by third parties providing analytics services to us (these cookies will work in the same way as analytics cookies described above).

To enrich our website content, sometimes we may embed video content from other social media websites such as YouTube. As a result, when you visit a page with content embedded, you may be presented with cookies from these websites. www.contemporarysalons.com has no control or liability over these cookies set, so you should check the relevant third party's cookie policy for more information.

We also offer a 'share page' widget on some of our web pages, where content can be shared easily on the following sites such as LinkedIn and Twitter. These sites may set a cookie when you are logged into their service. www.contemporarysalons.com has no control or liability over these cookies set, so you should check the relevant third party's cookie policy for more information.

Consent and Control

Before cookies are placed on your computer or device, you will be shown a prompt requesting your consent to set those cookies. By giving your consent to the placing of cookies you are enabling us to provide the best possible experience and service to you. You may, if you wish, deny consent to the placing of cookies (unless those cookies are strictly necessary); however certain features of our website may not function fully or as intended.

In addition to the controls that we provide, you can choose to enable or disable cookies in your internet browser. Most internet browsers also enable you to choose whether you wish to disable all cookies or only third party cookies. By default, most internet browsers accept cookies but this can be changed. For further details, please consult the help menu in your internet browser or the documentation that came with your device.

The links below provide instructions on how to control cookies in all mainstream browsers:

Google Chrome: <https://support.google.com/chrome/answer/95647?hl=en-GB>

Microsoft Internet Explorer: <https://support.microsoft.com/en-us/kb/278835>

Microsoft Edge: <https://support.microsoft.com/en-gb/products/microsoft-edge> (Please note that there are no specific instructions at this time, but Microsoft support will be able to assist)

Safari (macOS): https://support.apple.com/kb/PH21411?viewlocale=en_GB&locale=en_GB

Safari (iOS): <https://support.apple.com/en-gb/HT201265>

Mozilla Firefox: <https://support.mozilla.org/en-US/kb/enable-and-disable-Cookies-website-preferences>

Android: <https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DAndroid&hl=en> (Please refer to your device's documentation for manufacturers' own browsers)

Changes to this Cookie Policy

We may alter this cookie Policy at any time. If We do so, details of the changes will be highlighted at the top of this page. Any such changes will become binding on you on your first use of our website after the changes have been made. You are therefore advised to check this page from time to time.

Useful links

For further legal information about privacy issues, you may find these links useful:

<http://www.legislation.gov.uk/ukpga/1998/29/contents>

<http://www.ico.gov.uk/>

If you would like to contact us about cookies please email us info@contemporaryhairacademy.com

PRIVACY POLICY

Background

Contemporary Franchising Ltd understands that your privacy is important to you and that you care about how your personal data is used and shared online. We respect and value the privacy of everyone who visits this website www.contemporaryhairacademy.com and will only collect and use personal data in ways that are described here, and in a manner that is consistent with our obligations and your rights under the law.

This document describes the policy and procedures of Contemporary Franchising Ltd, a company incorporated in England and Wales with company number SC4924776.

By submitting personal data manually or in electronic form to us in connection with the website you give your consent that all personal data that you submit will be processed by us in the manner and for the purpose described below. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

Your acceptance of our privacy policy is deemed to occur upon your first use of our site. If you do not accept and agree with this privacy policy, you must stop using our site immediately.

If you have any questions at all about this policy or the website, or about how we use and process your personal information, please do not hesitate to contact us by email at enquiries@contemporarysalons.com or, alternatively, in writing to Contemporary Franchising Ltd, 136 Marton Road, Middlesbrough TS1 2ED.

What does this Policy Cover?

This Privacy Policy applies only to your use of our site. Our site may contain links to other websites. Please note that we have no control over how your data is collected, stored, or used by other websites and we advise you to check the privacy policies of any such websites before providing any data to them.

What is Personal Data?

Within the Data Protection Act 1998 (the Act), Personal Data is identified as data that relates to a living individual who can be identified:

from the data and other information which is in the possession of, or likely to come into the possession of, the Data Controller, and includes any expression of opinion about the individual, and/or any indication of the intentions of the Data Controller or any other person in respect of the individual.

For the purpose of the Act, the data controller is Contemporary Franchising Ltd.

Information Collection and Use

On any contact pages within the website you have the option to submit personal information to us so that we might send you further information.

Depending on the use of our site we may collect some or all of the following personal and non-personal data (please see our Cookie Policy).

Contact information like name, telephone number and email

Other information pertaining to special offers and surveys

Other information relevant to client enquiries

Website usage data

Demographic information, such as postcode, preferences and interests.

Contact information including email address

How do we use this data?

Collecting this data helps us understand what you are looking from the company, enabling us to deliver improved products and services.

Specifically, we may use data:

For our own internal records

Add your details to our salon software

To improve the products and services we provide.

To contact you in response to a specific enquiry.

To help us customise the website.

To contact you directly and send you promotional mailings regarding products, services, offers and other things we think might be relevant to you.

Sharing data

We are committed to protecting the privacy of the user of our Website. We are the sole owner of the information collected on the Website. We will not sell, share, or rent this information to others in ways different from those disclosed in this statement without your consent. In connection with any application, request or enquiry you make, your information will be passed directly to the relevant contact within the company.

Data retention

Contemporary Franchising Ltd will use the information you provide in a manner that is compatible with the Data Protection Act. We will endeavour to keep your information accurate and up to date and not retain it for longer than is necessary. In some instances the law sets the maximum length of time personal data may be retained.

After the retention period has elapsed, data is securely destroyed. All security controls are periodically reviewed by Contemporary Franchising Ltd in line with legal and technical developments.

Rights to access to data

Under the Data Protection Act 1998 you have the right to withdraw your consent to us using your personal data at any time and a right to request a copy of personal data which we hold about you and to have any inaccuracies corrected. Subject Access Requests must be made in writing by emailing us at info@contemporaryhairacademy.com. We will require two forms of personal identification to be provided.

Security of your data

We follow strict security procedures to ensure that our server and website plugins and software are always up to date to ensure that your data is always protected and to avoid any hackers being able to access your data and share with third parties.

Conditions of use

Unless stated otherwise, our current privacy policy applies to all information that we obtain from or about you. By using Contemporary Franchising Ltd website you consent to the collection, processing, storage and use of any of your personal information as set out in this privacy policy.

Changes to our Privacy Policy

We may change this Privacy Policy from time to time (for example, if the law changes). Any changes will be immediately posted on our site and you will be deemed to have accepted the terms of the Privacy Policy on your first use of our site following the alterations. We recommend that you check this page regularly to keep up-to-date.